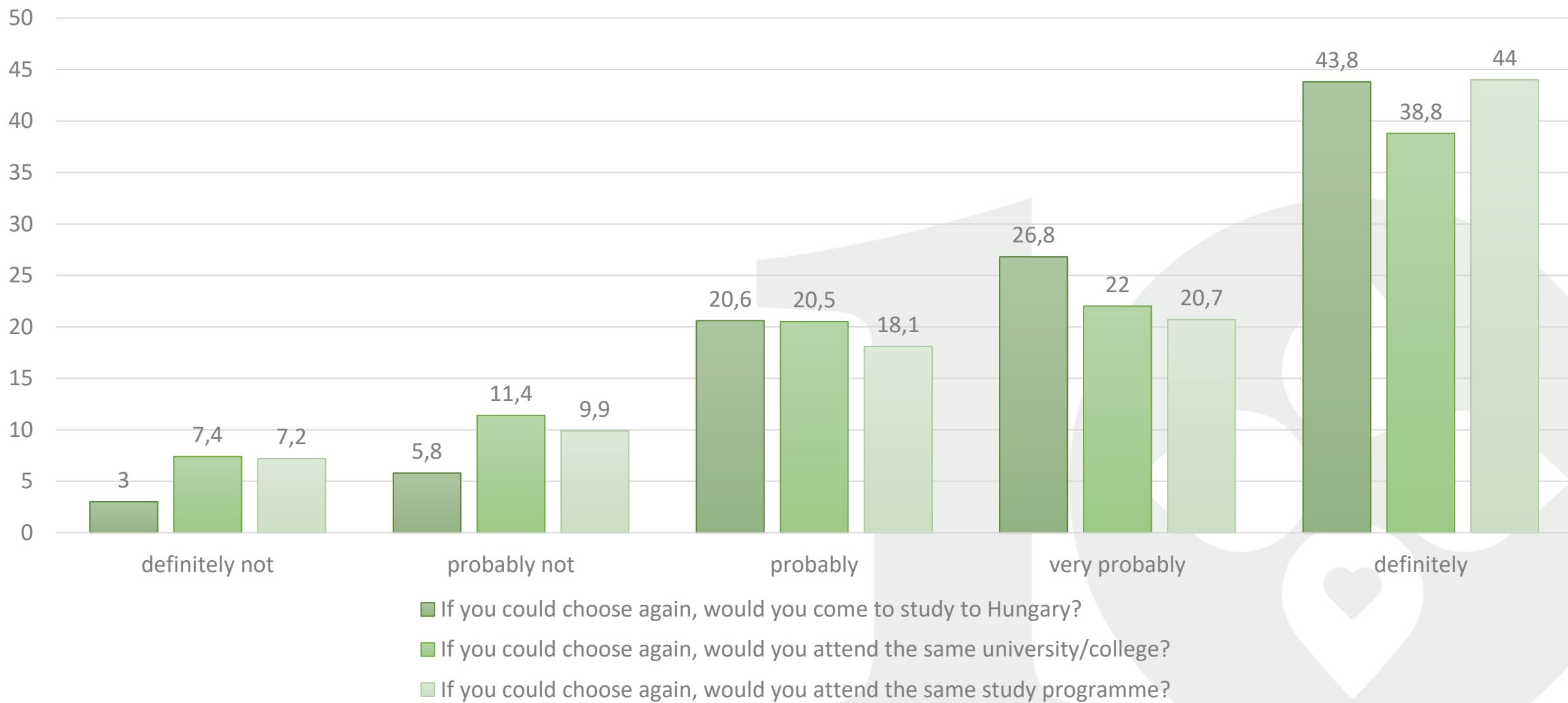# Student Satisfaction Survey 2023

Higher Education Policy, Research and Development Unit
Tempus Public Foundation
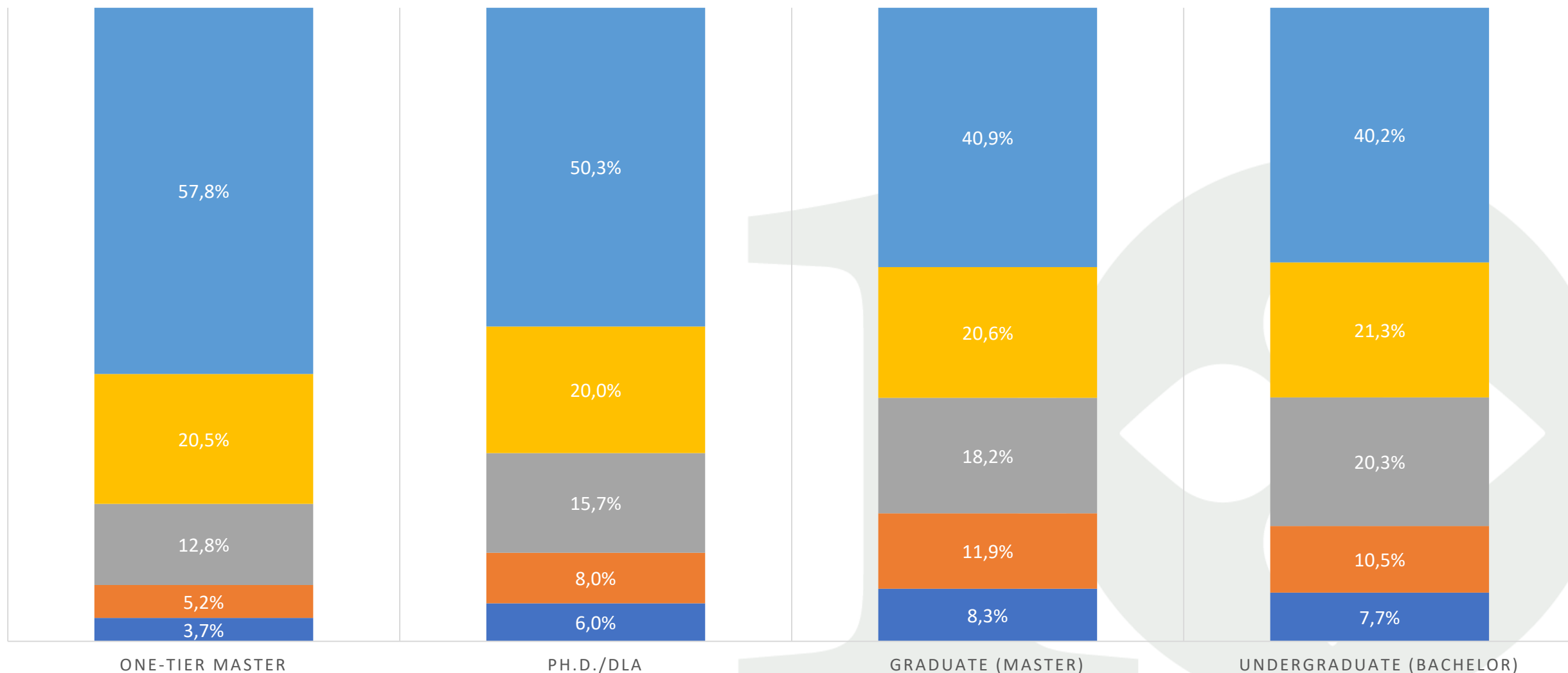
Satisfaction with University and Academic Life in Hungary

If you could choose again....(n=10,023, %)

Legend:
- If you could choose again, would you come to study to Hungary?
- If you could choose again, would you attend the same university/college?
- If you could choose again, would you attend the same study programme?

	definitely not	probably not	probably	very probably	definitely
Come to study to Hungary	3	5,8	20,6	26,8	43,8
Attend same university/college	7,4	11,4	20,5	22	38,8
Attend same study programme	7,2	9,9	18,1	20,7	44

If you could choose again, would you attend the same study programme? (n=10,023, %)

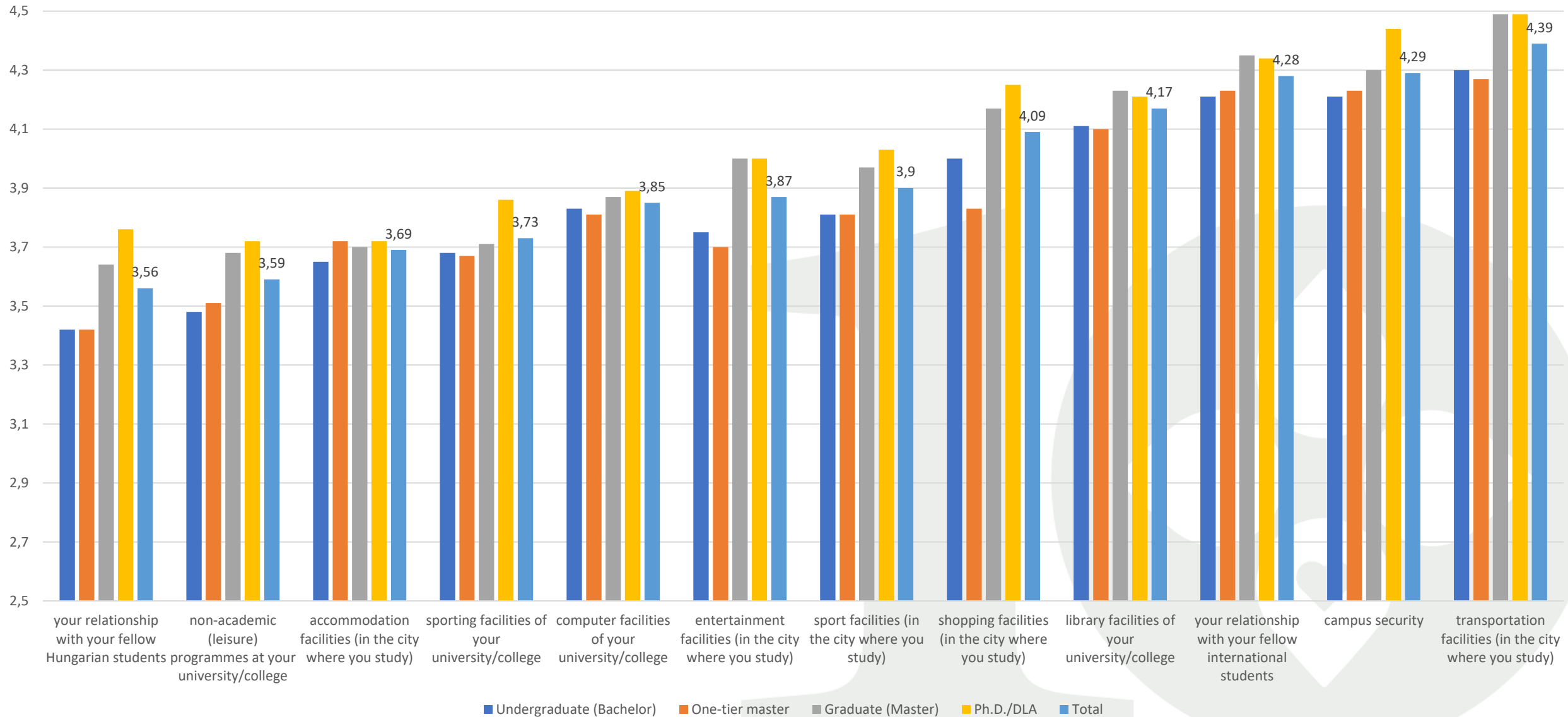Legend: definitely not · probably not · probably · very probably · definitely

ONE-TIER MASTER
- definitely: 57,8%
- very probably: 20,5%
- probably: 12,8%
- probably not: 5,2%
- definitely not: 3,7%

PH.D./DLA
- definitely: 50,3%
- very probably: 20,0%
- probably: 15,7%
- probably not: 8,0%
- definitely not: 6,0%

GRADUATE (MASTER)
- definitely: 40,9%
- very probably: 20,6%
- probably: 18,2%
- probably not: 11,9%
- definitely not: 8,3%

UNDERGRADUATE (BACHELOR)
- definitely: 40,2%
- very probably: 21,3%
- probably: 20,3%
- probably not: 10,5%
- definitely not: 7,7%

Satisfaction with university life I.
(5-point Likert scale, 1: very dissatisfied, 5: very satisfied)

	N	Mean	Std. Deviation	Std. Error Mean
your relationship with your fellow Hungarian students	9401	**3,56**	1,28	0,013
non-academic (leisure) programmes at your university/college	9370	**3,6**	1,211	0,013
accommodation facilities (in the city where you study)	9590	**3,69**	1,238	0,013
sporting facilities of your university/college	9224	**3,73**	1,189	0,012
computer facilities of your university/college	9474	**3,86**	1,138	0,012
entertainment facilities (in the city where you study)	9759	**3,88**	1,146	0,012
sport facilities (in the city where you study)	9440	**3,9**	1,083	0,011
shopping facilities (in the city where you study)	9863	**4,09**	1,038	0,01
library facilities of your university/college	9664	**4,17**	1,075	0,011
your relationship with your fellow international students	9792	**4,28**	0,948	0,01
campus security	9593	**4,29**	0,968	0,01
transportation facilities (in the city where you study)	9818	**4,4**	0,986	0,01

Satisfaction with university life by degree levels
(5-point Likert scale, 1: very dissatisfied, 5: very satisfied)

STIPENDIUM HUNGARICUM

Legend: Undergraduate (Bachelor) | One-tier master | Graduate (Master) | Ph.D./DLA | Total

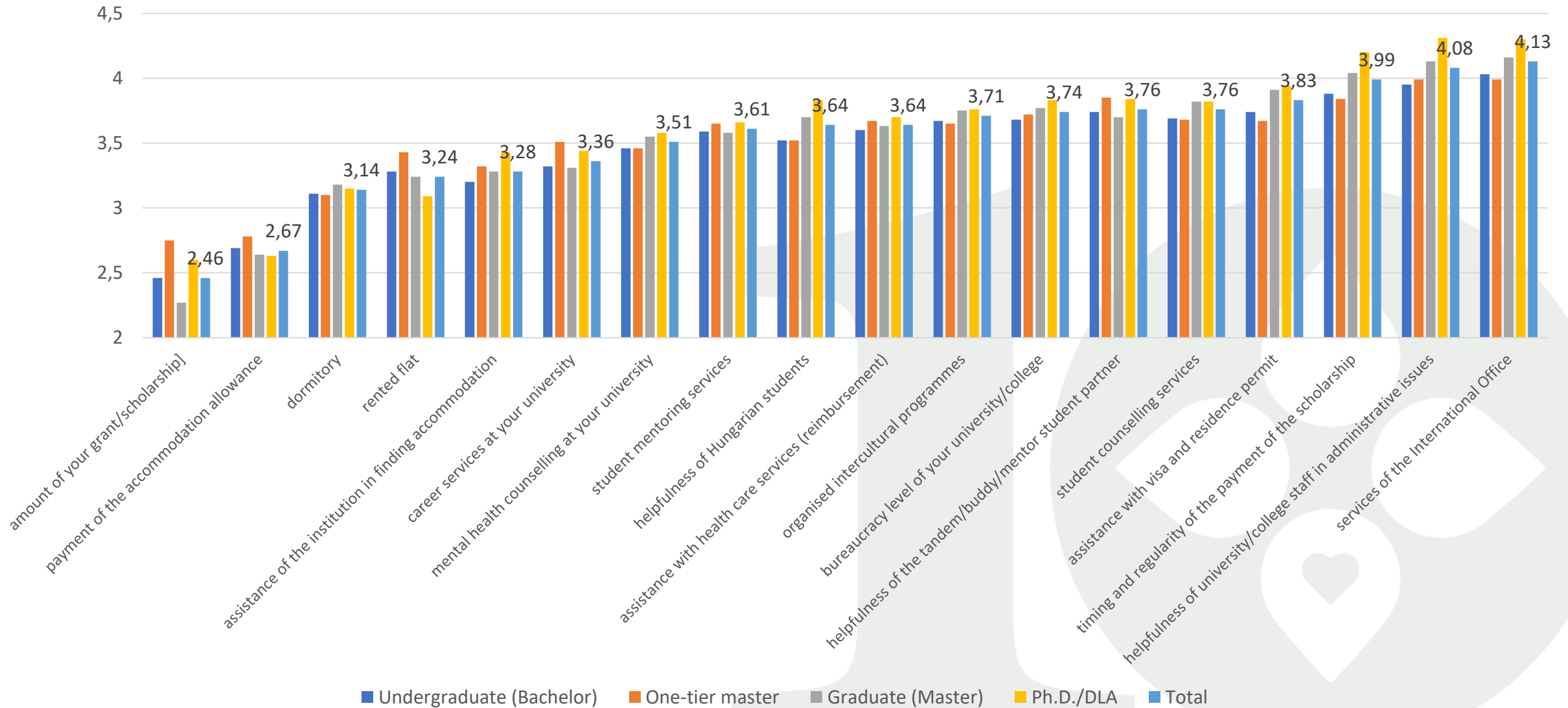| Category	Total value
your relationship with your fellow Hungarian students	3,56
non-academic (leisure) programmes at your university/college	3,59
accommodation facilities (in the city where you study)	3,69
sporting facilities of your university/college	3,73
computer facilities of your university/college	3,85
entertainment facilities (in the city where you study)	3,87
sport facilities (in the city where you study)	3,9
shopping facilities (in the city where you study)	4,09
library facilities of your university/college	4,17
your relationship with your fellow international students	4,28
campus security	4,29
transportation facilities (in the city where you study)	4,39

Satisfaction with university life II.
(5-point Likert scale, 1: very dissatisfied, 5: very satisfied)

	N	Mean	Std. Deviation	Std. Error Mean
amount of your grant/scholarship]	9949	2,47	1,419	0,014
payment of the accommodation allowance	9320	2,68	1,469	0,015
dormitory	6782	3,16	1,434	0,017
rented flat	8233	3,24	1,339	0,015
assistance of the institution in finding accommodation	8741	3,29	1,352	0,014
career services at your university	8720	3,36	1,273	0,014
mental health counselling at your university	8041	3,52	1,191	0,013
student mentoring services	8708	3,62	1,196	0,013
helpfulness of Hungarian students	9261	3,64	1,205	0,013
assistance with health care services (reimbursement)	9061	3,65	1,214	0,013
organised intercultural programmes	9514	3,72	1,141	0,012
bureaucracy level of your university/college	9693	3,75	1,155	0,012
helpfulness of the tandem/buddy/mentor student partner	8894	3,76	1,223	0,013
student counselling services	8749	3,76	1,119	0,012
assistance with visa and residence permit	9427	3,83	1,182	0,012
timing and regularity of the payment of the scholarship	9901	4	1,19	0,012
helpfulness of university/college staff in administrative issues	9859	4,09	1,083	0,011
services of the International Office	9826	4,13	1,069	0,011

Satisfaction with university life by degree levels
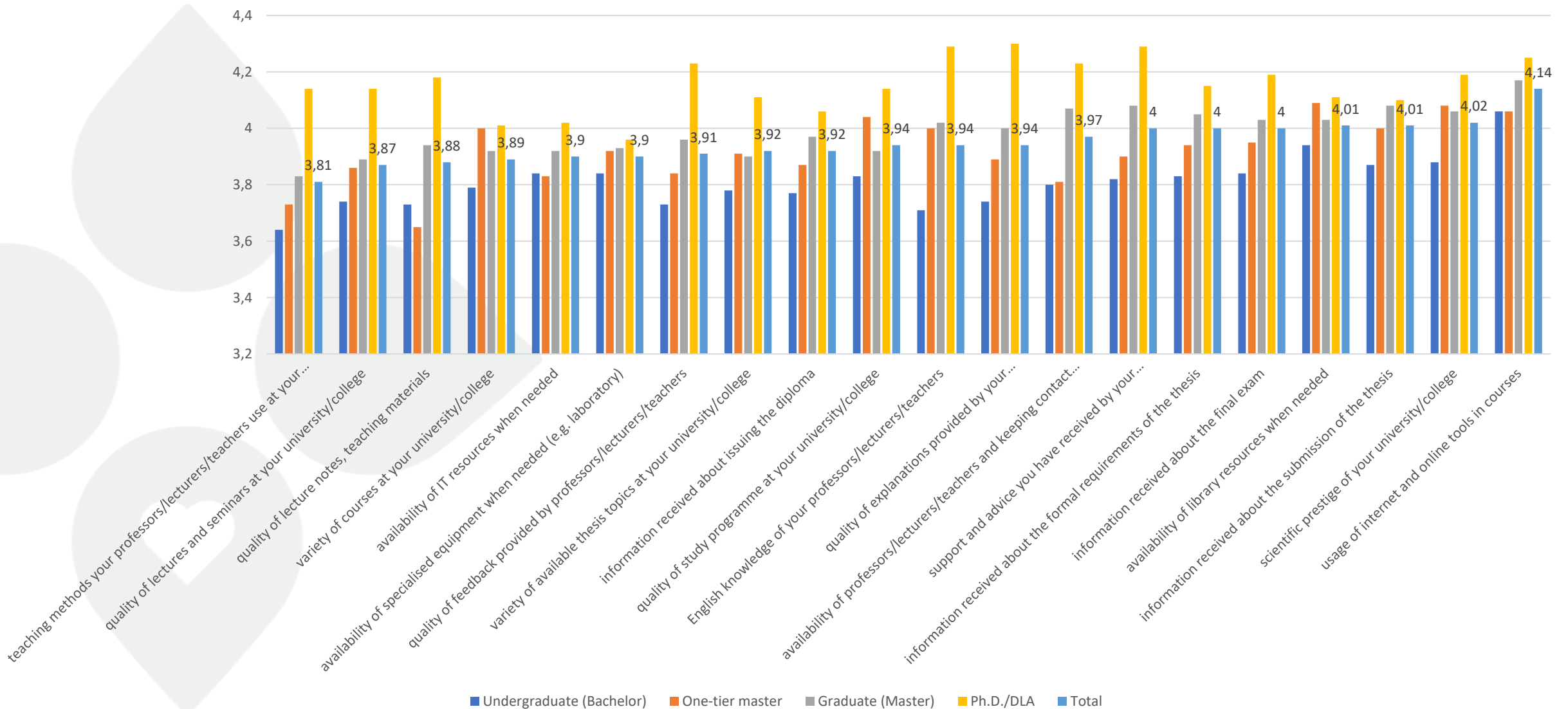(5-point Likert scale, 1: very dissatisfied, 5: very satisfied)

STIPENDIUM HUNGARICUM

Legend: Undergraduate (Bachelor) | One-tier master | Graduate (Master) | Ph.D./DLA | Total

Categories (left to right):
- amount of your grant/scholarship] — 2,46
- payment of the accommodation allowance — 2,67
- dormitory — 3,14
- rented flat — 3,24
- assistance of the institution in finding accommodation — 3,28
- career services at your university — 3,36
- mental health counselling at your university — 3,51
- student mentoring services — 3,61
- helpfulness of Hungarian students — 3,64
- assistance with health care services (reimbursement) — 3,64
- organised intercultural programmes — 3,71
- bureaucracy level of your university/college — 3,74
- helpfulness of the tandem/buddy/mentor student partner — 3,76
- student counselling services — 3,76
- assistance with visa and residence permit — 3,83
- timing and regularity of the payment of the scholarship — 3,99
- helpfulness of university/college staff in administrative issues — 4,08
- services of the International Office — 4,13

Satisfaction with academic life
(5-point Likert scale, 1: very dissatisfied, 5: very satisfied)

	N	Mean	Std. Deviation	Std. Error Mean
teaching methods your professors/lecturers/teachers use at your courses	9887	3,81	1,159	0,012
quality of lectures and seminars at your university/college	9882	3,88	1,129	0,011
quality of lecture notes, teaching materials	9856	3,89	1,138	0,011
variety of courses at your university/college	9845	3,9	1,137	0,011
availability of specialised equipment when needed (e.g. laboratory)	7961	3,9	1,136	0,013
availability of IT resources when needed	9199	3,91	1,111	0,012
quality of feedback provided by professors/lecturers/teachers	9872	3,92	1,131	0,011
variety of available thesis topics at your university/college	7353	3,92	1,144	0,013
information received about issuing the diploma	5924	3,93	1,174	0,015
quality of study programme at your university/college	9954	3,94	1,119	0,011
English knowledge of your professors/lecturers/teachers	9896	3,95	1,111	0,011
quality of explanations provided by your professors/lecturers/teachers	9909	3,95	1,099	0,011
availability of professors/lecturers/teachers and keeping contact with students	9897	3,98	1,125	0,011
information received about the formal requirements of the thesis	6850	4	1,173	0,014
support and advice you have received by your professors/lecturers/teachers	9845	4,01	1,105	0,011
information received about the final exam	7034	4,01	1,158	0,014
scientific prestige of your university/college	9775	4,02	1,048	0,011
availability of library resources when needed	9288	4,02	1,103	0,011
information received about the submission of the thesis	6490	4,02	1,151	0,014
usage of internet and online tools in courses	9724	4,14	1,035	0,01

Satisfaction with academic life by degree levels
(5-point Likert scale, 1: very dissatisfied, 5: very satisfied)

We would like to know your experiences about the following situations. In general, did you experience helpful (3), indifferent (2) or hostile behaviour (1)? (3-point scale)

	N	Mean	Std. Deviation	Std. Error Mean
On the street	9442	2,3	0,618	0,006
On public transport	9611	2,3	0,619	0,006
At the Office of Immigration and Nationality	9549	2,31	0,7	0,007
Dealing with the police	3182	2,32	0,679	0,012
In the health care system (doctors, hospital)	8641	2,35	0,714	0,008
Dealing with social security	4735	2,36	0,649	0,009
In the bank office	9625	2,38	0,68	0,007
In pubs, clubs	7236	2,41	0,617	0,007
In shops	9813	2,46	0,599	0,006
At the National Tax and Customs Administration office	8253	2,49	0,602	0,007
In restaurants	9525	2,52	0,585	0,006
At the Embassy	6714	2,56	0,583	0,007
Administration at my university/college	9500	2,63	0,571	0,006
Among the family members of my Hungarian friend	5272	2,63	0,573	0,008

How much do you think your studies help(ed) you to develop the following skills and abilities? (5-point Likert-scale, 1: not at all, 5: very much)

	N	Mean	Std. Deviation	Std. Error Mean
Computer literacy	10023	**3,47**	1,133	0,011
Numeracy skills	10023	**3,5**	1,087	0,011
Negotiation skills	10023	**3,53**	1,175	0,012
Ability to work in a team	10023	**3,79**	1,13	0,011
Communication skills in English	10023	**3,83**	1,115	0,011
Domain-specific knowledge and skills	10023	**3,84**	0,918	0,009
Self-confidence	10023	**3,84**	1,133	0,011
Presentation skills	10023	**3,85**	1,093	0,011
Research skills	10023	**3,9**	1,058	0,011
Logical thinking	10023	**3,9**	1,018	0,01
Intercultural skills	10023	**3,9**	1,051	0,01
Self-efficacy	10023	**3,9**	1,067	0,011
Problem-solving skills	10023	**3,91**	1,018	0,01

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